

# **EXHIBIT A**



CORPORATION SERVICE COMPANY®

## Notice of Service of Process

null / ALL  
Transmittal Number: 14989997  
Date Processed: 04/04/2016

**Primary Contact:** Stevi Honaker  
Volkswagen Group of America, Inc.  
2200 Ferdinand Porsche Drive  
Herndon, VA 20171-5884

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<b>Entity:</b>	Volkswagen Group of America, Inc. Entity ID Number 0456194
<b>Entity Served:</b>	Volkswagen Group of America, Inc.
<b>Title of Action:</b>	Lorraine Wilke vs. Volkswagen of Downtown Los Angeles
<b>Document(s) Type:</b>	Summons/Complaint
<b>Nature of Action:</b>	Violation of State/Federal Act
<b>Court/Agency:</b>	Los Angeles County Superior Court, California
<b>Case/Reference No:</b>	BC613327
<b>Jurisdiction Served:</b>	California
<b>Date Served on CSC:</b>	04/04/2016
<b>Answer or Appearance Due:</b>	20 Days
<b>Originally Served On:</b>	CSC
<b>How Served:</b>	Certified Mail
<b>Sender Information:</b>	Steven L. Marchbanks 619-235-3200

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Information contained on this transmittal form is for record keeping, notification and forwarding the attached document(s). It does not constitute a legal opinion. The recipient is responsible for interpreting the documents and taking appropriate action.

**To avoid potential delay, please do not send your response to CSC**  
*CSC is SAS70 Type II certified for its Litigation Management System.*  
2711 Centerville Road Wilmington, DE 19808 (888) 690-2882 | [sop@cscinfo.com](mailto:sop@cscinfo.com)

COPY

SUM-100

**SUMMONS  
(CITACION JUDICIAL)****NOTICE TO DEFENDANT:  
(AVISO AL DEMANDADO):**

Volkswagen of Downtown Los Angeles, Volkswagen of Santa Monica,  
"Additional Parties Attachment Form is attached."

**YOU ARE BEING SUED BY PLAINTIFF:  
(LO ESTÁ DEMANDANDO EL DEMANDANTE):**

Lorraine Wilke, Pete Wilke, Elizabeth Seaver, Martha Owens, Ronald  
Bankston, "Additional Parties Attachment Form is attached."

FOR COURT USE ONLY  
(SOLO PARA USO DE LA CORTE)

**CONFORMED COPY  
ORIGINAL FILED**  
Superior Court of California  
County of Los Angeles

MAR 10 2016

Sherri R. Carter, Executive Officer/Clerk  
By: Judi Lara, Deputy

**NOTICE!** You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center ([www.courtinfo.ca.gov/selfhelp](http://www.courtinfo.ca.gov/selfhelp)), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site ([www.lawhelpcalifornia.org](http://www.lawhelpcalifornia.org)), the California Courts Online Self-Help Center ([www.courtinfo.ca.gov/selfhelp](http://www.courtinfo.ca.gov/selfhelp)), or by contacting your local court or county bar association. **NOTE:** The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. **AVISO!** Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California ([www.sucorte.ca.gov](http://www.sucorte.ca.gov)), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, ([www.lawhelpcalifornia.org](http://www.lawhelpcalifornia.org)), en el Centro de Ayuda de las Cortes de California, ([www.sucorte.ca.gov](http://www.sucorte.ca.gov)) o poniéndose en contacto con la corte o el colegio de abogados locales. **AVISO:** Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is:

(El nombre y dirección de la corte es): Los Angeles Superior Court-Stanley Mos  
111 North Hill Street  
Los Angeles, CA 90012

CASE NUMBER:  
(Número del Caso):

BC 6 13327

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is:

(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):  
Steven Marchbanks, Premier Legal Center APC; 501 W. Broadway, Ste 1095, SD, CA 92101; (619)235-3200

DATE:  
(Fecha)

SHERRI R. CARTER

Clerk, by  
(Secretario)

JUDI LARA

, Deputy  
(Adjunto)

(For proof of service of this summons, use Proof of Service of Summons (form POS-010).)

(Para prueba de entrega de esta citación use el formulario Proof of Service of Summons, (POS-010)).

[SEAL]

MAR 10 2016

**NOTICE TO THE PERSON SERVED: You are served**

1. ☐ as an individual defendant.  
2. ☐ as the person sued under the fictitious name of (specify):

3. ☐ on behalf of (specify):

- under: ☐ CCP 416.10 (corporation) ☐ CCP 416.60 (minor)  
☐ CCP 416.20 (defunct corporation) ☐ CCP 416.70 (conservatee)  
☐ CCP 416.40 (association or partnership) ☐ CCP 416.90 (authorized person)

☐ other (specify):

4. ☐ by personal delivery on (date):

SUM-200(A)

SHORT TITLE: LORRAINE WILKE v. VOLKSWAGEN GROUP OF AMERICA	CASE NUMBER:
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**INSTRUCTIONS FOR USE**

- This form may be used as an attachment to any summons if space does not permit the listing of all parties on the summons.  
 → If this attachment is used, insert the following statement in the plaintiff or defendant box on the summons: "Additional Parties Attachment form is attached."

List additional parties (Check only one box. Use a separate page for each type of party.):

☒ Plaintiff    ☐ Defendant    ☐ Cross-Complainant    ☐ Cross-Defendant

JAZMYN YOUNG, an individual, JORDAN GROPACK, an individual, MATTHEW COPPOLA, an individual, PHYLLIS REFFO, an individual, ARSALAN MOTAMEN, an individual, MANIJEH MOTAMEN, an individual, BENNY ISAAC, an individual, ROBERT PETRARCA, an individual, PAUL HILL, an individual, MARCO FLORES, an individual, RACHAEL EDSON, an individual, ROSEMARY TRUJILLO, an individual, HEIDI DAUWALTER, an individual, ROBERT MARTIN, an individual, JOHNNY IRAHOLA, an individual, THOMAS MIRANDA, an individual, EDWIN GUARDIA, an individual,  
 JANIA KNUROWSKY, an individual, RICHARD KLEINBERGER, an individual, JULIUS TADY, an individual, DAVID SCHIFFMAN, an individual, LESLEY GOLDBERG, an individual, JACINTO MENDOZA, an individual, SARA LINDSEY, an individual, KATHLEEN NEWCOM, an individual, JENNY EAKES, an individual, JAVIER CHAVEZ, an individual, ALEX BARKALOFF, an individual, NICK MARRUFO, an individual, ANTHONY LOJAC, an individual, KRISTEN DALY, an individual, KIMBERLY VERDIN, an individual, ROBERT DEAN, an individual, EDEN TUPLANO, an individual, CARLOS MUNGUIA, an individual, FORREST KLINE, an individual, LORI ZORN, an individual, TERRY SNYDER, an individual, ROBERT RAND, an individual, JOANN DEGANI, an individual, MARK NEYFELD, an individual, THEODORE MARKOVIC, an individual, SUREN SHAHMURDYAN, an individual, OMAR HERNANDEZ, an individual, LOWELL THOMPSON, an individual, ROSA HERRERA, an individual, DELIA CARREON, an individual, BETH BEARER, an individual, JENNIFER OH, an individual, MIGUEL FERNANDEZ, an individual, MISTY JARDINE, an individual, MARCOS LUTYENS, an individual, MICHELLE WRIGHT, an individual, and  
 CHRIS MAZOR, an individual.

Page 1 of 2

Page 1 of 1

SUM-200(A)

SHORT TITLE: LORRAINE WILKE v. VOLKSWAGEN GROUP OF AMERICA	CASE NUMBER:
---	--------------

**INSTRUCTIONS FOR USE**

- This form may be used as an attachment to any summons if space does not permit the listing of all parties on the summons.  
 → If this attachment is used, insert the following statement in the plaintiff or defendant box on the summons: "Additional Parties Attachment form is attached."

List additional parties (Check only one box. Use a separate page for each type of party.):

☐ Plaintiff
 ☒ Defendant
 ☐ Cross-Complainant
 ☐ Cross-Defendant

VOLKSWAGEN OF VAN NUYS, a business, VOLKSWAGEN OF ALHAMBRA, a business, SUR MOTOR CARS, a corporation, TIMMONS VOLKSWAGEN OF LONG BEACH, a business, NEW CENTURY VOLKSWAGEN, a business, LIVINGSTON VOLKSWAGEN, a business, VOLKSWAGEN OF PASADENA, a business, VOLKSWAGEN GROUP OF AMERICA, INC., a corporation, and DOES 1 through 10, inclusive.

Page 2 of 2

Page 1 of 1

*(Separate proof of service is required for each party served.)*

- Page 1 of 2

PLAINTIFF/PETITIONER: LORRAINE WILKE et al	CASE NUMBER:
DEFENDANT/RESPONDENT: VOLKSWAGEN GROUP OF AMERICA, INC. et	BC 613327

5. c. ☒ **by mail and acknowledgment of receipt of service.** I mailed the documents listed in item 2 to the party, to the address shown in item 4, by first-class mail, postage prepaid,
- (1) on (date): March 31, 2016 (2) from (city): San Diego
- (3) ☒ with two copies of the *Notice and Acknowledgment of Receipt* and a postage-paid return envelope addressed to me. (*Attach completed Notice and Acknowledgement of Receipt.*) (Code Civ. Proc., § 415.30.)
- (4) ☐ to an address outside California with return receipt requested. (Code Civ. Proc., § 415.40.)
- d. ☐ **by other means** (specify means of service and authorizing code section):

☐ Additional page describing service is attached.

6. The "Notice to the Person Served" (on the summons) was completed as follows:

- a. ☐ as an individual defendant.
- b. ☐ as the person sued under the fictitious name of (specify):
- c. ☐ as occupant.
- d. ☒ On behalf of (specify): Volkswagen Group of America, Inc.  
under the following Code of Civil Procedure section:

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> 416.10 (corporation)          | <input type="checkbox"/> 415.95 (business organization, form unknown) |
| <input type="checkbox"/> 416.20 (defunct corporation)             | <input type="checkbox"/> 416.60 (minor)                               |
| <input type="checkbox"/> 416.30 (joint stock company/association) | <input type="checkbox"/> 416.70 (ward or conservatee)                 |
| <input type="checkbox"/> 416.40 (association or partnership)      | <input type="checkbox"/> 416.90 (authorized person)                   |
| <input type="checkbox"/> 416.50 (public entity)                   | <input type="checkbox"/> 415.46 (occupant)                            |
|   | <input type="checkbox"/> other:                                       |

7. **Person who served papers**

- a. Name: Jermina Landstrom
- b. Address: 501 W. Broadway, Ste. 1095, San Diego, CA 92101
- c. Telephone number: 619-235-3200
- d. The fee for service was: \$ 0
- e. I am:
- (1) ☒ not a registered California process server.
- (2) ☐ exempt from registration under Business and Professions Code section 22350(b).
- (3) ☐ a registered California process server:
- (i) ☐ owner ☐ employee ☐ independent contractor.
- (ii) Registration No.:
- (iii) County:

8. ☒ **I declare** under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

or

9. ☐ **I am a California sheriff or marshal** and I certify that the foregoing is true and correct.

Date: March 31, 2016

Jermina Landstrom

(NAME OF PERSON WHO SERVED PAPERS/SHERIFF OR MARSHAL)

  
(SIGNATURE)

0090 2200 0000 8027 8600  
7014 2870 0000 8027 8600

U.S. Postal Service™ CERTIFIED MAIL® RECEIPT Domestic Mail Only	
For delivery information, visit our website at <a href="http://www.usps.com">www.usps.com</a> ®.	
<b>OFFICIAL USE</b>	
Postage	\$
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees	\$
Postmark Here	
Sent To <u>Volkswagen Group of America, Inc.</u>	
CSC - Corporation Service Company	
Street & Apt. No. or PO Box No. <u>2710 Gateway Oaks Dr, Ste 150N</u>	
City, State, ZIP+4 <u>Sacramento, CA 95833</u>	
PS Form 3800, July 2014 See Reverse for Instructions	

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>	A. Signature <u>Sally Su</u> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee X
1. Article Addressed to:	B. Received by (Printed Name) <u>Sally Su</u> C. Date of Delivery
Volkswagen Group of America, Inc. C/O CSC Corporation Service Company 2710 Gateway Oaks Drive, Suite 150N Sacramento, CA 95833	D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No  <b>APR 04 2016</b>
2. Article Number (Transfer from service label)	3. Service Type <input type="checkbox"/> Certified Mail® <input type="checkbox"/> Priority Mail Express™ <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> Collect on Delivery
7014 2870 0000 8027 8600	4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes
PS Form 3811, July 2013	Domestic Return Receipt





***(Do not use this Proof of Service to show service of a Summons and Complaint.)***

- Code of Civil Procedure, §§ 1013, 1013a  
www.courtinfo.ca.gov

TO (insert name of party being served): Volkswagen Group of America, Inc.

## NOTICE

The summons and other documents identified below are being served pursuant to section 415.30 of the California Code of Civil Procedure. Your failure to complete this form and return it within 20 days from the date of mailing shown below may subject you (or the party on whose behalf you are being served) to liability for the payment of any expenses incurred in serving a summons on you in any other manner permitted by law.

If you are being served on behalf of a corporation, an unincorporated association (including a partnership), or other entity, this form must be signed by you in the name of such entity or by a person authorized to receive service of process on behalf of such entity. In all other cases, this form must be signed by you personally or by a person authorized by you to acknowledge receipt of summons. If you return this form to the sender, service of a summons is deemed complete on the day you sign the acknowledgment of receipt below.

Date of mailing: March 31, 2016

Jermina Landstrom

(TYPE OR PRINT NAME)

(SIGNATURE OF SENDER- MUST NOT BE A PARTY IN THIS CASE)

### ACKNOWLEDGMENT OF RECEIPT

This acknowledges receipt of **(to be completed by sender before mailing)**:

1. ☒ A copy of the summons and of the complaint.
2. ☒ Other (specify):

Conformed Civil Case Cover Sheet, Conformed form CM010, Notice of Case Assignment, Forms POS 010, 015, and 030.

***(To be completed by recipient):***

Date this form is signed:

(TYPE OR PRINT YOUR NAME AND NAME OF ENTITY, IF ANY,  
ON WHOSE BEHALF THIS FORM IS SIGNED)

(SIGNATURE OF PERSON ACKNOWLEDGING RECEIPT, WITH TITLE IF  
ACKNOWLEDGMENT IS MADE ON BEHALF OF ANOTHER PERSON OR ENTITY)

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): Steven L. Marchbanks (SBN: 214686) Premier Legal Center, A.P.C. 501 W. Broadway, Ste 1095 San Diego, CA 92101  TELEPHONE NO.: 619-235-3200 FAX NO. (Optional): 619-235-3300 E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name): Plaintiffs		FOR COURT USE ONLY   <b>FILED</b> Superior Court of California County of Los Angeles  APR 22 2016 Sherri R. Carter, Executive Officer/Clerk By <u>Ishayla Chambers</u> , Deputy
SUPERIOR COURT OF CALIFORNIA, COUNTY OF Los Angeles STREET ADDRESS: 111 North Hill St. MAILING ADDRESS: Same CITY AND ZIP CODE: Los Angeles, 90012 BRANCH NAME: Superior Court of Los Angeles- Stanley Mosk		
PETITIONER/PLAINTIFF: LORAINNE WILKE, et al  RESPONDENT/DEFENDANT: VOLKSWAGEN GROUP OF AMERICA, INC. et al		
<b>PROOF OF SERVICE BY FIRST-CLASS MAIL—CIVIL</b>		CASE NUMBER: BC613327

(Do not use this Proof of Service to show service of a Summons and Complaint.)

- I am over 18 years of age and not a party to this action. I am a resident of or employed in the county where the mailing took place.
- My residence or business address is:  
501 W. Broadway, Ste. 1095, San Diego, CA 92101
- On (date): 3/31/16 I mailed from (city and state): San Diego, CA the following documents (specify):  
Conformed Complaint, Conformed Summons and Attachments, Notice of Case Assignment, Civil Case Cover Sheet, and pos forms 010, 015, and 030.  
  
☒ The documents are listed in the Attachment to Proof of Service by First-Class Mail—Civil (Documents Served) (form POS-030(D)).
- I served the documents by enclosing them in an envelope and (check one):
  - ☒ depositing the sealed envelope with the United States Postal Service with the postage fully prepaid.
  - ☐ placing the envelope for collection and mailing following our ordinary business practices. I am readily familiar with this business's practice for collecting and processing correspondence for mailing. On the same day that correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Postal Service in a sealed envelope with postage fully prepaid.
- The envelope was addressed and mailed as follows:
  - Name of person served: Corporation Service Company
  - Address of person served:  
2710 Gateway Oaks Dr. Ste. 150N, Sacramento, CA 95833

- ☒ The name and address of each person to whom I mailed the documents is listed in the Attachment to Proof of Service by First-Class Mail—Civil (Persons Served) (POS-030(P)).

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date: 3/31/2016 mv

Michael VanGalio

(TYPE OR PRINT NAME OF PERSON COMPLETING THIS FORM)

[Signature]

(SIGNATURE OF PERSON COMPLETING THIS FORM)

POS-015

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): Steven L. Marchbanks (SBN: 214686) Premier Legal Center, A.P.C. 501 W. Broadway, Ste. 1095 San Diego, CA 92101 TELEPHONE NO.: 619-235-3200 FAX NO. (Optional): 619-235-3300 E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name): Plaintiffs		FOR COURT USE ONLY  <b>FILED</b> Superior Court of California County of Los Angeles  APR 21 2016 Sherri R. Carrer, Executive Officer/Clerk By <u>Judi Lara</u> , Deputy
SUPERIOR COURT OF CALIFORNIA, COUNTY OF Los Angeles STREET ADDRESS: 111 North Hill Street MAILING ADDRESS: Same CITY AND ZIP CODE: Los Angeles, 90012 BRANCH NAME: Stanley Mosk		
PLAINTIFF/PETITIONER: LORRAINE WILKE, et al DEFENDANT/RESPONDENT: Livingston Volkswagen, Inc., et al		
<b>NOTICE AND ACKNOWLEDGMENT OF RECEIPT—CIVIL</b>		CASE NUMBER: BC613327 <u>DBL</u>

TO (insert name of party being served): Livingston Volkswagen, Inc.**NOTICE**

The summons and other documents identified below are being served pursuant to section 415.30 of the California Code of Civil Procedure. Your failure to complete this form and return it within 20 days from the date of mailing shown below may subject you (or the party on whose behalf you are being served) to liability for the payment of any expenses incurred in serving a summons on you in any other manner permitted by law.

If you are being served on behalf of a corporation, an unincorporated association (including a partnership), or other entity, this form must be signed by you in the name of such entity or by a person authorized to receive service of process on behalf of such entity. In all other cases, this form must be signed by you personally or by a person authorized by you to acknowledge receipt of summons. If you return this form to the sender, service of a summons is deemed complete on the day you sign the acknowledgment of receipt below.

Date of mailing: March 31, 2016

Jermine Landstrom

(TYPE OR PRINT NAME)

(SIGNATURE OF SENDER, MUST NOT BE A PARTY IN THIS CASE)

**ACKNOWLEDGMENT OF RECEIPT**

This acknowledges receipt of (to be completed by sender before mailing):

- ☒ A copy of the summons and of the complaint.
- ☒ Other (specify):

Conformed Civil Case Cover Sheet, Conformed form CM010, Notice of Case Assignment, Forms POS 010, 015, and 030.

(To be completed by recipient):

Date this form is signed:

LIVINGSTON VOLKSWAGEN  
By MARA TURNIPSEED  
 (TYPE OR PRINT YOUR NAME AND NAME OF ENTITY, IF ANY,  
 ON WHOSE BEHALF THIS FORM IS SIGNED)

Livingston Volkswagen  
By Mara Turnipseed  
 (SIGNATURE OF PERSON ACKNOWLEDGING RECEIPT, WITH TITLE IF  
 ACKNOWLEDGMENT IS MADE ON BEHALF OF ANOTHER PERSON OR ENTITY)

**U.S. Postal Service™**  
**CERTIFIED MAIL® RECEIPT**  
*Domestic Mail Only*

For delivery information, visit our website at [www.usps.com](http://www.usps.com)®

**OFFICIAL USE**

Postage	\$	Postmark Here
Certified Fee		
Return Receipt Fee (Endorsement Required)		
Restricted Delivery Fee (Endorsement Required)		
Total Postage & Fees	\$	

Sent To Livingston VW, Inc. - Stephen Livingston  
 Street & Apt. No. 21141 Ventura Blvd.  
 or PO Box No.  
 City, State, ZIP+4 Woodland Hills, CA 91364

PS Form 3800, July 2014 See Reverse for Instructions

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

## 1. Article Addressed to:

Livingston Volkswagen, Inc.  
 Stephen C. Livingston  
 21141 Ventura Blvd  
 Woodland Hills, CA 91364

2. Article Number  
(Transfer from service label)

7014 2870 0000 8027 8525

PS Form 3811, July 2013

Domestic Return Receipt

**COMPLETE THIS SECTION ON DELIVERY**

## A. Signature

x Mona J. J...
☐ Agent  
☒ Addressee

## B. Received by (Printed Name)

## C. Date of Delivery

4/4/16

D. Is delivery address different from item 1? ☐ Yes  
If YES, enter delivery address below: ☒ No

## 3. Service Type

☐ Certified Mail® ☐ Priority Mail Express™  
☐ Registered ☐ Return Receipt for Merchandise  
☐ Insured Mail ☐ Collect on Delivery

## 4. Restricted Delivery? (Extra Fee)

☐ Yes



POS-030

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): Steven L. Marchbanks (SBN: 214686) Premier Legal Center, A.P.C. 501 W. Broadway, Ste 1095 San Diego, CA 92101  TELEPHONE NO.: 619-235-3200 FAX NO. (Optional): 619-235-3300 E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name): Plaintiffs	FOR COURT USE ONLY  <b>FILED</b> Superior Court of California County of Los Angeles  APR 21 2016 Sherri K. Carter, Executive Officer/Clerk By <u>Judi Lara</u> , Deputy
SUPERIOR COURT OF CALIFORNIA, COUNTY OF Los Angeles STREET ADDRESS: 111 North Hill St. MAILING ADDRESS: Same CITY AND ZIP CODE: Los Angeles, 90012 BRANCH NAME: Superior Court of Los Angeles- Stanley Mosk	
PETITIONER/PLAINTIFF: LORAINNE WILKE, et al  RESPONDENT/DEFENDANT: LIVINGSTON VOLKSWAGEN, INC. et al	
<b>PROOF OF SERVICE BY FIRST-CLASS MAIL—CIVIL</b>	CASE NUMBER: BC613327

(Do not use this Proof of Service to show service of a Summons and Complaint.)

- I am over 18 years of age and not a party to this action. I am a resident of or employed in the county where the mailing took place.
- My residence or business address is:  
501 W. Broadway, Ste. 1095, San Diego, CA 92101
- On (date) 3/31/16 I mailed from (city and state): San Diego, CA the following documents (specify):  
Conformed Complaint, Conformed Summons and Attachments, Notice of Case Assignment, Civil Case Cover Sheet, and pos forms 010, 015, and 030.

☒ The documents are listed in the Attachment to Proof of Service by First-Class Mail—Civil (Documents Served) (form POS-030(D)).

- I served the documents by enclosing them in an envelope and (check one):
  - ☒ depositing the sealed envelope with the United States Postal Service with the postage fully prepaid.
  - ☐ placing the envelope for collection and mailing following our ordinary business practices. I am readily familiar with this business's practice for collecting and processing correspondence for mailing. On the same day that correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Postal Service in a sealed envelope with postage fully prepaid.
- The envelope was addressed and mailed as follows:
  - Name of person served: Stephen C. Livingston
  - Address of person served:  
21141 Ventura Blvd.  
Woodland Hills, CA 91364

☒ The name and address of each person to whom I mailed the documents is listed in the Attachment to Proof of Service by First-Class Mail—Civil (Persons Served) (POS-030(P)).

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date: 3/31/16

Michael VanGalio

(TYPE OR PRINT NAME OF PERSON COMPLETING THIS FORM)

[Signature]

(SIGNATURE OF PERSON COMPLETING THIS FORM)

Form Approved for Optional Use  
Judicial Council of California  
POS-030 [New January 1, 2005]

**PROOF OF SERVICE BY FIRST-CLASS MAIL—CIVIL**  
(Proof of Service)

Code of Civil Procedure, §§ 1013, 1013a  
www.courtinfo.ca.gov

POS-030

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): <b>Steven L. Marchbanks (SBN: 214686)</b> <b>Premier Legal Center, A.P.C.</b> <b>501 W. Broadway, Ste 1095</b> <b>San Diego, CA 92101</b>  TELEPHONE NO.: <b>619-235-3200</b> E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name): <b>Plaintiffs</b>	RECEIVED <b>APR 21 2016</b> FILING WINDOW FAX NO. (Optional): <b>619-235-3300</b>  FOR COURT USE ONLY  <b>FILED</b> <b>Superior Court of California</b> <b>County of Los Angeles</b>  <b>APR 21 2016</b> Sherri K. Carter, Executive Officer/Clerk By <u><i>Judi Lara</i></u> , Deputy
<b>SUPERIOR COURT OF CALIFORNIA, COUNTY OF Los Angeles</b> STREET ADDRESS: <b>111 North Hill St.</b> MAILING ADDRESS: <b>Same</b> CITY AND ZIP CODE: <b>Los Angeles, 90012</b> BRANCH NAME: <b>Superior Court of Los Angeles- Stanley Mosk</b>	
PETITIONER/PLAINTIFF: <b>LORAINNE WILKE, et al</b>  RESPONDENT/DEFENDANT: <b>VOLKSWAGEN OF VAN NUYS, et al</b>	CASE NUMBER: <b>BC613327</b> <b>032</b>
<b>PROOF OF SERVICE BY FIRST-CLASS MAIL—CIVIL</b>	

(Do not use this Proof of Service to show service of a Summons and Complaint.)

- I am over 18 years of age and not a party to this action. I am a resident of or employed in the county where the mailing took place.
- My residence or business address is:  
501 W. Broadway, Ste. 1095, San Diego, CA 92101
- On (date) **3/31/16** I mailed from (city and state): **San Diego, CA**  
the following documents (specify):  
**Conformed Complaint, Conformed Summons and Attachments, Notice of Case Assignment, Civil Case Cover Sheet, and pos forms 010, 015, and 030.**  
  
☒ The documents are listed in the Attachment to Proof of Service by First-Class Mail—Civil (Documents Served) (form POS-030(D)).
- I served the documents by enclosing them in an envelope and (check one):
  - ☒ depositing the sealed envelope with the United States Postal Service with the postage fully prepaid.
  - ☐ placing the envelope for collection and mailing following our ordinary business practices. I am readily familiar with this business's practice for collecting and processing correspondence for mailing. On the same day that correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Postal Service in a sealed envelope with postage fully prepaid.
- The envelope was addressed and mailed as follows:
  - Name of person served: **Volkswagen of Van Nuys**
  - Address of person served:  
**6115 Van Nuys Blvd.**  
**Van Nuys, CA 91401**

☒ The name and address of each person to whom I mailed the documents is listed in the Attachment to Proof of Service by First-Class Mail—Civil (Persons Served) (POS-030(P)).

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date: **3/31/2016** *mv*Michael VanGalio

(TYPE OR PRINT NAME OF PERSON COMPLETING THIS FORM)



(SIGNATURE OF PERSON COMPLETING THIS FORM)

Form Approved for Optional Use  
Judicial Council of California  
POS-030 (New January 1, 2005)**PROOF OF SERVICE BY FIRST-CLASS MAIL—CIVIL**  
(Proof of Service)Code of Civil Procedure, §§ 1013, 1013a  
www.courtinfo.ca.gov



7014 2870 0000 8027 8570

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Postage	\$
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees	\$

Postmark Here

Sent To Volkswagen of Van Nuys  
 Street & Apt. No.,  
 or PO Box No. 6115 Van Nuys Blvd.  
 City, State, ZIP+4 Van Nuys, CA 90266

PS Form 3800, July 2014 See Reverse for Instructions

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<p>■ Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</p> <p>■ Print your name and address on the reverse so that we can return the card to you.</p> <p>■ Attach this card to the back of the mailpiece, or on the front if space permits.</p> <p>1. Article Addressed to:</p> <div style="border: 1px solid black; padding: 10px; text-align: center;"> <p>Volkswagen of Van Nuys          6115 Van Nuys Blvd          Van Nuys, CA 90266</p> </div>	<p>A. Signature  <input checked="" type="checkbox"/> <u>Barbara L. Jones</u> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) <u>Barbara L. Jones</u> C. Date of Delivery <u>APR 7 2016</u></p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No          If YES, enter delivery address below.</p> <p>3. Service Type  <input checked="" type="checkbox"/> Certified Mail® <input type="checkbox"/> Priority Mail Express®  <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise  <input type="checkbox"/> Insured Mail <input type="checkbox"/> Collect on Delivery</p> <p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>
<p>2. Article Number          (Transfer from service label)</p> <p>7014 2870 0000 8027 8570</p>	
PS Form 3811, July 2013	Domestic Return Receipt

6115 VAN NUYS BLVD  
 VAN NUYS, CA 90266

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): Steven L. Marchbanks (SBN: 214686) Premier Legal Center, A.P.C. 501 W. Broadway, Ste. 1095 San Diego, CA 92101 TELEPHONE NO.: 619-235-3200 FAX NO. (Optional): 619-235-3300 E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name): Plaintiffs	FOR COURT USE ONLY
SUPERIOR COURT OF CALIFORNIA, COUNTY OF Los Angeles STREET ADDRESS: 111 N. Hill St. MAILING ADDRESS: Same CITY AND ZIP CODE: Los Angeles, 90012 BRANCH NAME: Stanley Mosk	
PLAINTIFF/PETITIONER: LORRAINE WILKE et al DEFENDANT/RESPONDENT: Volkswagen of Downtown Los Angeles, L.P. et al.	CASE NUMBER: BC 613327
PROOF OF SERVICE OF SUMMONS	Ref. No. or File No.:

(Separate proof of service is required for each party served.)

1. At the time of service I was at least 18 years of age and not a party to this action.
2. I served copies of:
  - a. ☒ summons
  - b. ☒ complaint
  - c. ☐ Alternative Dispute Resolution (ADR) package
  - d. ☒ Civil Case Cover Sheet (served in complex cases only)
  - e. ☐ cross-complaint
  - f. ☒ other (specify documents): summons attachments, notice of assignment, and POS 010, 015, 030
3. a. Party served (specify name of party as shown on documents served):  
 Volkswagen of Downtown Los Angeles, L.P.
  - b. ☒ Person (other than the party in item 3a) served on behalf of an entity or as an authorized agent (and not a person under item 5b on whom substituted service was made) (specify name and relationship to the party named in item 3a):  
 Darryl Holter - Agent for Service of Process
4. Address where the party was served:  
 714 West Olympic Blvd., Suite 1142, Los Angeles, CA 90015
5. I served the party (check proper box)
  - a. ☐ by personal service. I personally delivered the documents listed in item 2 to the party or person authorized to receive service of process for the party (1) on (date): (2) at (time):
  - b. ☐ by substituted service. On (date): at (time): I left the documents listed in item 2 with or in the presence of (name and title or relationship to person indicated in item 3):
    - (1) ☐ (business) a person at least 18 years of age apparently in charge at the office or usual place of business of the person to be served. I informed him or her of the general nature of the papers.
    - (2) ☐ (home) a competent member of the household (at least 18 years of age) at the dwelling house or usual place of abode of the party. I informed him or her of the general nature of the papers.
    - (3) ☐ (physical address unknown) a person at least 18 years of age apparently in charge at the usual mailing address of the person to be served, other than a United States Postal Service post office box. I informed him or her of the general nature of the papers.
    - (4) ☐ I thereafter mailed (by first-class, postage prepaid) copies of the documents to the person to be served at the place where the copies were left (Code Civ. Proc., § 415.20). I mailed the documents on (date): from (city): or ☐ a declaration of mailing is attached.
    - (5) ☐ I attach a declaration of diligence stating actions taken first to attempt personal service.



PLAINTIFF/PETITIONER: LORRAINE WILKE et al	CASE NUMBER:
DEFENDANT/RESPONDENT: Volkswagen of Downtown Los Angeles, L.P. et al.	BC 613327

5. c. ☒ by mail and acknowledgment of receipt of service. I mailed the documents listed in item 2 to the party, to the address shown in item 4, by first-class mail, postage prepaid,
- (1) on (date): March 31, 2016 (2) from (city): San Diego
- (3) ☒ with two copies of the *Notice and Acknowledgment of Receipt* and a postage-paid return envelope addressed to me. (*Attach completed Notice and Acknowledgment of Receipt.*) (Code Civ. Proc., § 415.30.)
- (4) ☐ to an address outside California with return receipt requested. (Code Civ. Proc., § 415.40.)
- d. ☐ by other means (specify means of service and authorizing code section):

☐ Additional page describing service is attached.

6. The "Notice to the Person Served" (on the summons) was completed as follows:

- a. ☐ as an individual defendant.
- b. ☐ as the person sued under the fictitious name of (specify):
- c. ☐ as occupant.
- d. ☒ On behalf of (specify): Volkswagen of Downtown Los Angeles, L.P.  
under the following Code of Civil Procedure section:

- |   |   |
|---|---|
| <input type="checkbox"/> 416.10 (corporation)                           | <input type="checkbox"/> 415.95 (business organization, form unknown) |
| <input type="checkbox"/> 416.20 (defunct corporation)                   | <input type="checkbox"/> 416.60 (minor)                               |
| <input type="checkbox"/> 416.30 (joint stock company/association)       | <input type="checkbox"/> 416.70 (ward or conservatee)                 |
| <input checked="" type="checkbox"/> 416.40 (association or partnership) | <input type="checkbox"/> 416.90 (authorized person)                   |
| <input type="checkbox"/> 416.50 (public entity)                         | <input type="checkbox"/> 415.46 (occupant)                            |
|   | <input type="checkbox"/> other:                                       |

7. Person who served papers

- a. Name: Jermina Landstrom
- b. Address: 501 W. Broadway, Ste. 1095, San Diego, CA 92101
- c. Telephone number: 619-235-3200
- d. The fee for service was: \$ 0
- e. I am:

- (1) ☒ not a registered California process server.
- (2) ☐ exempt from registration under Business and Professions Code section 22350(b).
- (3) ☐ a registered California process server:
- (i) ☐ owner ☐ employee ☐ independent contractor.
- (ii) Registration No.:
- (iii) County:

8. ☒ I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

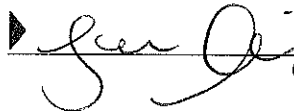
or

9. ☐ I am a California sheriff or marshal and I certify that the foregoing is true and correct.

Date: March 31, 2016

Jermina Landstrom

(NAME OF PERSON WHO SERVED PAPERS/SHERIFF OR MARSHAL)

  
(SIGNATURE)







ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): <b>Steven L. Marchbanks (SBN: 214686)</b> <b>Premier Legal Center, A.P.C.</b> <b>501 W. Broadway, Ste 1095</b> <b>San Diego, CA 92101</b>  TELEPHONE NO.: 619-235-3200 FAX NO. (Optional): 619-235-3300 E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name): <b>Plaintiffs</b>		FOR COURT USE ONLY  <b>FILED</b> Superior Court of California County of Los Angeles  <b>APR 22 2016</b>  Sherri R. Carter, Executive Officer/Clerk By <u>Shaunya Bolden</u> Deputy
<b>SUPERIOR COURT OF CALIFORNIA, COUNTY OF Los Angeles</b> STREET ADDRESS: 111 North Hill St. MAILING ADDRESS: Same CITY AND ZIP CODE: Los Angeles, 90012 BRANCH NAME: Superior Court of Los Angeles- Stanley Mosk		
PETITIONER/PLAINTIFF: <b>LORAINNE WILKE, et al</b>  RESPONDENT/DEFENDANT: <b>VOLKSWAGEN OF DOWNTOWN LOS ANGELES, L.P., et al</b>		
<b>PROOF OF SERVICE BY FIRST-CLASS MAIL—CIVIL</b>		
		CASE NUMBER: <b>BC613327</b>

(Do not use this Proof of Service to show service of a Summons and Complaint.)

- I am over 18 years of age and not a party to this action. I am a resident of or employed in the county where the mailing took place.
- My residence or business address is:  
501 W. Broadway, Ste. 1095, San Diego, CA 92101
- On (date): 3/31/16 I mailed from (city and state): San Diego, CA the following documents (specify):  
Conformed Complaint, Conformed Summons and Attachments, Notice of Case Assignment, Civil Case Cover Sheet, and pos forms 010, 015, and 030.
- ☒ The documents are listed in the Attachment to Proof of Service by First-Class Mail—Civil (Documents Served) (form POS-030(D)).
- I served the documents by enclosing them in an envelope and (check one):
  - ☒ depositing the sealed envelope with the United States Postal Service with the postage fully prepaid.
  - ☐ placing the envelope for collection and mailing following our ordinary business practices. I am readily familiar with this business's practice for collecting and processing correspondence for mailing. On the same day that correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Postal Service in a sealed envelope with postage fully prepaid.
- The envelope was addressed and mailed as follows:
  - Name of person served: Darryl Holter - Agent for Service of Process
  - Address of person served:  
714 West Olympic Blvd. Suite 1142,  
Los Angeles, CA 90015

- ☒ The name and address of each person to whom I mailed the documents is listed in the Attachment to Proof of Service by First-Class Mail—Civil (Persons Served) (POS-030(P)).

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date: 3/31/2016 *mv*

Michael VanGalio

(TYPE OR PRINT NAME OF PERSON COMPLETING THIS FORM)

*Michael VanGalio*

(SIGNATURE OF PERSON COMPLETING THIS FORM)

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Postage	\$	Postmark Here
Certified Fee		
Return Receipt Fee (Endorsement Required)		
Restricted Delivery Fee (Endorsement Required)		
Total Postage & Fees	\$	

Sent To Volkswagen of Downtown LA, L.P.  
Darryl Holter - Agent  
 Street & Apt. No.,  
 or PO Box No. 714 West Olympic Blvd, Ste 1142  
 City, State, ZIP+4 Los Angeles, CA 90015

PS Form 3800, July 2014 See Reverse for Instructions

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>	<p>A. Signature  </p> <p>B. Received by (Printed Name)  <u>J. NAVARRO</u></p> <p>C. Date of Delivery  <u>4/4/16</u></p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes        If YES, enter delivery address below: <input type="checkbox"/> No</p>
<p>1. Article Addressed to:</p> <p>Volkswagen of Downtown LA, L.P.          Darryl Holter          714 West Olympic Blvd, Suite 1142          Los Angeles, CA 90015</p>	<p>3. Service Type.</p> <p><input type="checkbox"/> Certified Mail® <input type="checkbox"/> Priority Mail Express™  <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise  <input type="checkbox"/> Insured Mail <input type="checkbox"/> Collect on Delivery</p>
<p>2. Article Number          (Transfer from service label)</p> <p>7014 2870 0000 8027 8594</p>	<p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>

PS Form 3811, July 2013

Domestic Return Receipt

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): <b>Steven L. Marchbanks (SBN: 214686)</b> <b>Premier Legal Center, A.P.C.</b> <b>501 W. Broadway, Ste 1095</b> <b>San Diego, CA 92101</b>  TELEPHONE NO.: 619-235-3200 FAX NO. (Optional): 619-235-3300 E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name): <b>Plaintiffs</b>		FOR COURT USE ONLY  <b>FILED</b> Superior Court of California County of Los Angeles  <b>APR 22 2016</b>  Sheri R. Carter, Executive Officer/Clerk By <u>Shaunya Bolden</u> Deputy
<b>SUPERIOR COURT OF CALIFORNIA, COUNTY OF Los Angeles</b> STREET ADDRESS: <b>111 North Hill St.</b> MAILING ADDRESS: <b>Same</b> CITY AND ZIP CODE: <b>Los Angeles, 90012</b> BRANCH NAME: <b>Superior Court of Los Angeles- Stanley Mosk</b>		
PETITIONER/PLAINTIFF: <b>LORAINNE WILKE, et al</b>  RESPONDENT/DEFENDANT: <b>VOLKSWAGEN OF ALHAMBRA, INC., et al</b>		
<b>PROOF OF SERVICE BY FIRST-CLASS MAIL—CIVIL</b>		CASE NUMBER: <b>BC613327</b>

(Do not use this Proof of Service to show service of a Summons and Complaint.)

- I am over 18 years of age and not a party to this action. I am a resident of or employed in the county where the mailing took place.
- My residence or business address is:  
501 W. Broadway, Ste. 1095, San Diego, CA 92101
- On (date): 3/31/16 I mailed from (city and state): San Diego, CA the following documents (specify):  
Conformed Complaint, Conformed Summons and Attachments, Notice of Case Assignment, Civil Case Cover Sheet, and pos forms 010, 015, and 030.  
  
☒ The documents are listed in the Attachment to Proof of Service by First-Class Mail—Civil (Documents Served) (form POS-030(D)).
- I served the documents by enclosing them in an envelope and (check one):
  - ☒ depositing the sealed envelope with the United States Postal Service with the postage fully prepaid.
  - ☐ placing the envelope for collection and mailing following our ordinary business practices. I am readily familiar with this business's practice for collecting and processing correspondence for mailing. On the same day that correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Postal Service in a sealed envelope with postage fully prepaid.
- The envelope was addressed and mailed as follows:
  - Name of person served: Richard A. Wilson
  - Address of person served:  
130 North Sierra Madre Blvd.  
Pasadena, CA 91107

☒ The name and address of each person to whom I mailed the documents is listed in the Attachment to Proof of Service by First-Class Mail—Civil (Persons Served) (POS-030(P)).

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date: 3/31/2016

Michael VanGalio

(TYPE OR PRINT NAME OF PERSON COMPLETING THIS FORM)



(SIGNATURE OF PERSON COMPLETING THIS FORM)



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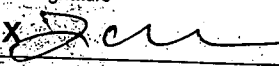
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Certified Fee		
Return Receipt Fee (Endorsement Required)		
Restricted Delivery Fee (Endorsement Required)		
Total Postage & Fees	\$	

Sent To Volkswagen of Alhambra, Inc.  
Richard A. Wilson - Agent  
 Street & Apt. No. or PO Box No. 130 North Sierra Madre Blvd.  
 City, State, ZIP+4 Pasadena, CA 91107

PS Form 3800, July 2014 See Reverse for Instructions

SENDER: COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY	
<ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>		<p>A. Signature  </p> <p>B. Received by (Printed Name)  <u>Richard A. Wilson</u></p> <p>C. Date of Delivery  <u>APR 01 2016</u></p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes        If YES, enter delivery address below: <input type="checkbox"/> No</p>	
<p>1. Article Addressed to:</p> <p>Volkswagen of Alhambra, Inc.        Richard A Wilson        130 North Sierra Madre Blvd        Pasadena, CA 91107</p>		<p>3. Service type</p> <p><input type="checkbox"/> Certified Mail® <input type="checkbox"/> Priority Mail Express™  <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise  <input type="checkbox"/> Insured Mail <input type="checkbox"/> Collect on Delivery</p>	
<p>2. Article Number        (Transfer from service label)</p> <p>7014 2870 0000 8027 8563</p>		<p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>	

PS Form 3811, July 2013 Domestic Return Receipt

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): <b>Steven L. Marchbanks (SBN: 214686)</b> <b>Premier Legal Center, A.P.C.</b> <b>501 W. Broadway, Ste 1095</b> <b>San Diego, CA 92101</b>  TELEPHONE NO.: 619-235-3200 FAX NO. (Optional): 619-235-3300 E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name): <b>Plaintiffs</b>		FOR COURT USE ONLY  <b>FILED</b> Superior Court of California County of Los Angeles  <b>APR 22 2016</b>  Sherri R. Carter, Executive Officer/Clerk By <u>Shaunya Bolden</u> Deputy
<b>SUPERIOR COURT OF CALIFORNIA, COUNTY OF Los Angeles</b> STREET ADDRESS: 111 North Hill St. MAILING ADDRESS: Same CITY AND ZIP CODE: Los Angeles, 90012 BRANCH NAME: Superior Court of Los Angeles- Stanley Mosk		
PETITIONER/PLAINTIFF: <b>LORAINNE WILKE, et al</b>  RESPONDENT/DEFENDANT: <b>VOLKSWAGEN OF PASADENA, INC. et al</b>		
<b>PROOF OF SERVICE BY FIRST-CLASS MAIL—CIVIL</b>		CASE NUMBER: <b>BC613327</b>

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- The envelope was addressed and mailed as follows:
  - Name of person served: Richard A. Wilson
  - Address of person served:  
130 North Sierra Madre Blvd.,  
Pasadena, CA 91107

- ☒ The name and address of each person to whom I mailed the documents is listed in the Attachment to Proof of Service by First-Class Mail—Civil (Persons Served) (POS-030(P)).

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date: 3/31/16

Michael VanGalio

(TYPE OR PRINT NAME OF PERSON COMPLETING THIS FORM)

[Signature]

(SIGNATURE OF PERSON COMPLETING THIS FORM)

**U.S. Postal Service™**  
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**OFFICIAL USE**

Postage	\$	Postmark Here
Certified Fee		
Return Receipt Fee (Endorsement Required)		
Restricted Delivery Fee (Endorsement Required)		
Total Postage & Fees	\$	

Sent To Volkswagen of Pasadena, Inc.  
Richard A. Wilson - Agent  
 Street & Apt. No.,  
 or PO Box No. 130 North Sierra Madre Blvd.  
 City, State, ZIP+4 Pasadena, CA 91107

PS Form 3800, July 2014 See Reverse for Instructions

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>	<p>A. Signature <u>[Signature]</u> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) <u>[Signature]</u> C. Date of Delivery</p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes          If YES, enter delivery address below: <input type="checkbox"/> No</p>
<p>1. Article Addressed to:</p> <p>Volkswagen of Pasadena, Inc.          Richard A. Wilson          130 North Sierra Madre Blvd          Pasadena, CA 91107</p>	<p>3. Service Type.</p> <p><input type="checkbox"/> Certified Mail® <input type="checkbox"/> Priority Mail Express™  <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise  <input type="checkbox"/> Insured Mail <input type="checkbox"/> Collect on Delivery</p>
<p>2. Article Number          (Transfer from service label)</p> <p>7014 2870 0000 8027 8518</p>	<p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>

PS Form 3811, July 2013 Domestic Return Receipt

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): Steven L. Marchbanks (SBN: 214686) Premier Legal Center, A.P.C. 501 W. Broadway, Ste 1095 San Diego, CA 92101  TELEPHONE NO.: 619-235-3200 FAX NO. (Optional): 619-235-3300 E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name): Plaintiffs		FOR COURT USE ONLY  <b>FILED</b> Superior Court of California County of Los Angeles  APR 22 2016 Sherri R. Carter, Executive Officer/Clerk By <u>Judi Lara</u> , Deputy
SUPERIOR COURT OF CALIFORNIA, COUNTY OF Los Angeles STREET ADDRESS: 111 North Hill St. MAILING ADDRESS: Same CITY AND ZIP CODE: Los Angeles, 90012 BRANCH NAME: Superior Court of Los Angeles- Stanley Mosk		
PETITIONER/PLAINTIFF: LORAINNE WILKE, et al  RESPONDENT/DEFENDANT: NEW CENTURY VOLKSWAGEN, INC. et al		
<b>PROOF OF SERVICE BY FIRST-CLASS MAIL—CIVIL</b>		CASE NUMBER: BC613327 <b>D32</b>

(Do not use this Proof of Service to show service of a Summons and Complaint.)

- I am over 18 years of age and not a party to this action. I am a resident of or employed in the county where the mailing took place.
- My residence or business address is:  
501 W. Broadway, Ste. 1095, San Diego, CA 92101
- On (date): 3/31/16 I mailed from (city and state): San Diego, CA the following documents (specify):  
Conformed Complaint, Conformed Summons and Attachments, Notice of Case Assignment, Civil Case Cover Sheet, and pos forms 010, 015, and 030.
- ☒ The documents are listed in the Attachment to Proof of Service by First-Class Mail—Civil (Documents Served) (form POS-030(D)).
- I served the documents by enclosing them in an envelope and (check one):
  - ☒ depositing the sealed envelope with the United States Postal Service with the postage fully prepaid.
  - ☐ placing the envelope for collection and mailing following our ordinary business practices. I am readily familiar with this business's practice for collecting and processing correspondence for mailing. On the same day that correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Postal Service in a sealed envelope with postage fully prepaid.
- The envelope was addressed and mailed as follows:
  - Name of person served: Dennis Tzu Chien Lin
  - Address of person served:  
1220 S. Brand Blvd.  
Glendale, CA 91204

- ☒ The name and address of each person to whom I mailed the documents is listed in the Attachment to Proof of Service by First-Class Mail—Civil (Persons Served) (POS-030(P)).

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date: 3/31/16

Michael VanGalio

(TYPE OR PRINT NAME OF PERSON COMPLETING THIS FORM)

[Signature]

(SIGNATURE OF PERSON COMPLETING THIS FORM)

7014 2870 0000 8027 8532

<b>U.S. Postal Service™</b>	
<b>CERTIFIED MAIL® RECEIPT</b>	
Domestic Mail Only	
For delivery information, visit our website at <a href="http://www.usps.com">www.usps.com</a> ®	
<b>OFFICIAL USE</b>	
Postage \$	Postmark Here
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees \$	
Sent To <u>New Century Volkswagen, Inc.</u> <u>Dennis Tzu Chien Lin - Agent</u> Street & Apt. No. or PO Box No. <u>1220 S. Brand Ave.</u> City, State, ZIP+4 <u>Glendale, CA 91204</u>	
PS Form 3800, July 2014 See Reverse for Instructions	

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

New Century Volkswagen Inc.  
 Dennis Tzu Chien Lin  
 1220 S. Brand Blvd  
 Glendale, CA 91204

2. Article Number

(Transfer from service label)

7014 2870 0000 8027 8532

PS Form 3811, July 2013

Domestic Return Receipt

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature

☐ Agent☐ Addressee

B. Received by (Printed Name)

Larry Smith

C. Date of Delivery

4-16D. Is delivery address different from item 1? ☐ YesIf YES, enter delivery address below: ☐ No

3. Service Type

☒ Certified Mail® ☐ Priority Mail Express™☐ Registered ☐ Return Receipt for Merchandise☐ Insured Mail ☐ Collect on Delivery

4. Restricted Delivery? (Extra Fee)

☐ Yes

7014 2870 0000 8027 8532

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address):

Steven L. Marchbanks (SBN: 214686)  
Premier Legal Center, A.P.C.  
501 W. Broadway, Ste 1095  
San Diego, CA 92101

TELEPHONE NO.: 619-235-3200

FAX NO. (Optional): 619-235-3300

E-MAIL ADDRESS (Optional):

ATTORNEY FOR (Name): Plaintiffs

SUPERIOR COURT OF CALIFORNIA, COUNTY OF Los Angeles

STREET ADDRESS: 111 North Hill St.

MAILING ADDRESS: Same

CITY AND ZIP CODE: Los Angeles, 90012

BRANCH NAME: Superior Court of Los Angeles- Stanley Mosk

PETITIONER/PLAINTIFF: LORAINNE WILKE, et al

RESPONDENT/DEFENDANT: TIMMONS VOLKSWAGEN OF LONG BEACH.  
et al

PROOF OF SERVICE BY FIRST-CLASS MAIL—CIVIL

FOR COURT USE ONLY

**FILED**  
Superior Court of California  
County of Los Angeles

APR 22 2016

Sherri R. Carter, Executive Officer/Clerk  
By Raul Sanchez Deputy

CASE NUMBER:

BC613327

(Do not use this Proof of Service to show service of a Summons and Complaint.)

- I am over 18 years of age and not a party to this action. I am a resident of or employed in the county where the mailing took place.
- My residence or business address is:  
501 W. Broadway, Ste. 1095, San Diego, CA 92101
- On (date): 3/26/2016 I mailed from (city and state): San Diego, CA  
the following documents (specify):  
Conformed Complaint, Conformed Summons and Attachments, Notice of Case Assignment, Civil Case Cover Sheet, and pos forms 010, 015, and 030.  
☒ The documents are listed in the Attachment to Proof of Service by First-Class Mail—Civil (Documents Served) (form POS-030(D)).
- I served the documents by enclosing them in an envelope and (check one):
  - ☒ depositing the sealed envelope with the United States Postal Service with the postage fully prepaid.
  - ☐ placing the envelope for collection and mailing following our ordinary business practices. I am readily familiar with this business's practice for collecting and processing correspondence for mailing. On the same day that correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Postal Service in a sealed envelope with postage fully prepaid.
- The envelope was addressed and mailed as follows:
  - Name of person served: Timmons Volkswagen of Long Beach
  - Address of person served:  
3940 Cherry Ave.  
Long Beach, CA 90807

- ☒ The name and address of each person to whom I mailed the documents is listed in the Attachment to Proof of Service by First-Class Mail—Civil (Persons Served) (POS-030(P)).

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date: 3/31/2016 mv

Michael VanGalio

(TYPE OR PRINT NAME OF PERSON COMPLETING THIS FORM)



(SIGNATURE OF PERSON COMPLETING THIS FORM)



U.S. Postal Service™  
**CERTIFIED MAIL® RECEIPT**  
 Domestic Mail Only

For delivery information, visit our website at [www.usps.com](http://www.usps.com)®

**OFFICIAL USE**

Postage	\$
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees	\$

Postmark Here

Sent To  
 Timmons Volkswagen of Long Beach  
 Street & Apt. No.,  
 or PO Box No. 3940 Cherry Ave.  
 City, State, ZIP+4  
 Long Beach CA 90807

PS Form 3800, July 2014 See Reverse for Instructions

**RE: COMPLETE THIS SECTION**

Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Attach your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, in the front if space permits.

Addressed to:

Timmons Volkswagen of Long Beach  
 3940 Cherry Ave  
 Long Beach, CA 90807

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature *[Signature]* ☐ Agent ☐ Addressee

B. Received by *[Signature]* Date of Delivery *[Date]*

D. Is delivery address different from item 1? ☐ Yes ☐ No  
 If YES, enter delivery address below

3. Service Type  
☐ Certified Mail® ☐ Priority Mail Express™  
☐ Registered ☐ Return Receipt for Merchandise  
☐ Insured Mail ☐ Collect on Delivery

4. Restricted Delivery? (Extra Fee) ☐ Yes

Number from service label 7014 2870 0000 8027 8549

311, July 2013 Domestic Return Receipt

04/26/2016